



# Archer<sup>®</sup> Suite

Next Generation Risk Experience

*NGRX.2025.01 release*

## Known and Resolved Issues

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# Known Issues in NGRX.2025.01 release

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
NGRX Advanced Search	ARCHER-164893	The page crashes when opening a hierarchical node in the drill-down table. As a workaround, perform the first search with Flat visualization, then switch to Hierarchical in the Drill-down options tab.
NGRX Advanced Search	ARCHER-164943	As a temporary solution, you can click on the "Drilldown options" tab and return to "Visualisation" to achieve the same result. In the meantime, our team is actively working on fix.
NGRX Advanced Search	ARCHER-165564	The Advanced Search configuration panel fails to display default fields when a relationship is added to the current application and then switched to another via the Navigation menu. Reloading the page should restore the default fields.
NGRX Advanced Search	ARCHER-165572	The results do not accurately reflect changes in the drill-down field selection criteria for hierarchical charts.
NGRX Record Page	ARCHER-160057	Users can't save records if off-layout field validation triggers. However, error messages are not displayed on the record page.
NGRX Record Page	ARCHER-162361	The record page does not populate the Related Record field on the record page when an internal cross-reference is added.
NGRX Record Page	ARCHER-164334	The CR grid displays the label text of another cross-reference field (within the grid) when that cross-reference field has the Advanced Display option enabled.
NGRX Record Page	ARCHER-164726	The calculated cross-reference field does not display an error message when the maximum allowed cross-reference record validation fails.
NGRX Record Page	ARCHER-165172	Unable to save a newly created parent record when a new cross-referenced record is added to it.
NGRX Record Page	ARCHER-165190	The DDE Apply conditional layout action is incorrectly applied to unrelated users/groups for new records.
NGRX Record Page	ARCHER-165192	The DDE Rule evaluation fails when the rule criteria are based on an off-layout field with a default value.
NGRX Record Page	ARCHER-165379	Records at the Section level of the Authoritative Sources application display save and cancel buttons even when no changes have been made by the user.
NGRX Record Page	ARCHER-165473	When a DDE Rule hides a section, and another rule subsequently makes that section visible, the fields within that section do not appear.
NGRX Record Page	ARCHER-165707	Details of auto-generated findings are not visible on the Record page for the US, EMEA, APJ, UAE, and Canada regions.

# Resolved Issues in NGRX.2025.01 release

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

<u>Component</u>	<u>Issue</u>	<u>Description</u>
NGRX Advanced Search	ARCHER-161202	CR/RR look-up window does not show results in the default sort order.
NGRX Advanced Search	ARCHER-162533	When users drill down into a treemap report, the drill-down charts do not accurately display the drill-down information.
NGRX Record Page	ARCHER-162700	If you change the number of records per page, the keyword search in a Cross-Reference record lookup window does not return the correct result.
NGRX Record Page	ARCHER-163706	When the DDE sets a user group field to Read-Only on a new Record, the selected user is not displayed until the record is saved.
NGRX Record Page	ARCHER-163882	When a tab set contains multiple tabs, some tabs become hidden after users navigate away to other tabs. The hidden tabs do not reappear until the record page is refreshed.
NGRX Record Page	ARCHER-164169	Selecting a different application record via the left menu does not refresh the breadcrumb; instead, it continues to display the breadcrumb from the previously selected application.
NGRX-Record	CE-121809	The cross-reference field with a filter and sorting option enabled by grouping does not display the correct result.
NGRX-Record	CE-121818	A field with long names wraps the text, causing it to overlap with the value
NGRX-Record	CE-121844	Questionnaires in the new experience display questions that should be hidden.
NGRX-Record	CE-121913	The read-only subform field displays edit control to edit the subform records.
NGRX-Record	CE-121960	Unlike the classic experience, the new interface supports alpha values for color properties, making the values in the list appear lighter.
NGRX-Record	CE-121961	The 'Copy link' acknowledgment message contains untranslated strings.